



Landlord Promise Program

Damage Claim Fund Assistance

What is the Tempe Housing Authority Landlord Promise Program?

The Tempe Housing Authority (THA) seeks to make an exceptional experience for every landlord who works with us to provide affordable housing options for renters using our housing voucher programs. The THA considers every participating landlord as a preferred partner who provides vital long-term rental options and stability to our community.

With damage claim assistance, provided by the Landlord Promise Program, the THA promises to help keep your rental home market ready, so you can focus on what you do best – providing a place for Tempe renters to call home.

What landlords are eligible for Landlord Promise funds?

All landlords participating in THA housing voucher programs.

What expenses are eligible to be claimed under the Landlord Promise program?

Damages caused by a tenant that exceed the normal wear and tear to unit upon move out, and where the cost of those damages exceed the security deposit collected by the owner.

What is the maximum claim amount that can be requested?

Up to \$2,500 will provided for each eligible claim.

How long will this funding be available?

Funding is on a first-come, first-served basis and will be provided until funds run out. Currently, funding is only available for Fiscal Year 2023-24.

What is required to request Landlord Promise assistance?

1. A security deposit was collected from a voucher participant and can be identified in the executed lease agreement.
2. Owner notifies the THA of their intent to file a Landlord Promise request immediately upon regaining possession of the unit following the tenant's move out.
3. Owner agrees to provide the THA with: 1) photographs of the damaged unit 2) itemized list of tenant-caused damages with estimated repair costs 3) Move-In and Move-Out Checklist 4) security deposit amount paid by tenant, 5) amount of security deposit used to cover tenant-caused damages.

Who do I contact to learn more about the Landlord Promise Program?

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