



City of Tempe

RECORDS ADMINISTRATOR

JOB CLASSIFICATION INFORMATION			
<i>Job Code:</i>	338	<i>Department:</i>	Police
<i>Supervision Level:</i>	Supervisor	<i>State Retirement Group:</i>	ASRS
<i>Status:</i>	Classified	<i>Market Group:</i>	Records Supervisor
<i>Safety Sensitive / Drug Screen:</i>	Yes	<i>Physical:</i>	No
Click here for more job classification information including current salary range.			

REPORTING RELATIONSHIPS
Receives general supervision from supervisory or management staff
Provides direct supervision to assigned staff.

MINIMUM QUALIFICATIONS	
<i>Experience:</i>	Three (3) years of experience in the custody and oversight of documents to include; records management systems, storage, and retrieval of confidential records information. Two (2) years in a supervisory experience.
<i>Education:</i>	Equivalent to a bachelor’s degree in criminal justice, public administration from an accredited college or university or degree related to the core functions of the position.
<i>License / Certification:</i>	<ul style="list-style-type: none"> ● Possession of a valid driver’s license. ● Possession of, or required to obtain within six (6) months of hire, a Terminal Operator Certification awarded by the Arizona Criminal Justice Information Systems Division. ● Possession of, or required to obtain within six (6) months of hire, a Notary Public.
<i>Additional:</i>	Must pass police polygraph and background examination.

ESSENTIAL JOB FUNCTIONS
Essential job functions are the fundamental duties of a position: the things a person holding the job absolutely must be able to do.
To actively support and uphold the City’s stated mission and values. To plan, organize and supervise the Police Records Section of the Technical Services Bureau including technical and clerical staff; to ensure compliance with local, state, and federal security and privacy requirements; and to perform a variety of duties relative to the assigned area of responsibility.

OTHER DUTIES AS ASSIGNED

Please note this job description is not designed to cover or contain a comprehensive listing of all activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities and activities may change at any time with or without notice.

- Supervise and train Police Records Supervisors and assigned staff.
- Manage daily operations of the Records Section, conducts staff meetings and actively participate and accomplish organizational, departmental and workgroup goals and objectives.
- Ensure proper staffing in Records Section.
- Communicate with employees regarding their performance, address employee concerns and problems and work with employees to handle deficiencies in work performance.
- Evaluate assigned staff, complete performance evaluations and ensure performance evaluations are completed on all Records staff.
- Participate in the selection of staff, review applications, conduct interviews and makes recommendations on hiring and promotional opportunities.
- Respond to and resolve difficult and sensitive customer inquiries and complaints from both internal and external customers.
- Oversee the Records automated system, data entry, quality control and maintain a current inventory of all existing public records within the department.
- Administer the use and entry of all ACJIS information for the Department including entries completed daily by Records staff, monthly validation reports and yearly auditing completed by the Department of Public Safety.
- Oversees access and rights to the Digital Evidence System and assume the role of the Body Worn Camera Administrator.
- Serve as the Custodian of Records for the Tempe Police Department for subpoenas, Public Records Requests and court depositions.
- Participate in the collection and reporting of uniform crime data (UCR).
- Ensure compliance with Public Record Laws, City codes, Departmental General and Operations Orders and City Personnel Rules.
- Oversee the Departments compliance with State Public Records Retention Laws and ensure the destruction of paper and electronic records in accordance with corresponding law enforcement retention guidelines.
- Support the Department's System Security Officer to ensure compliance with local, state, and federal security policies and procedures regarding the use of the Arizona Criminal Justice Information System (ACJIS) and the Terminal Operator Certification (TOC).
- Prepare written documents including performance evaluations, reports, memos, budget proposals, policies, and procedures.
- Support and assist in the development and implementation of the Departments strategic plan; oversees the development and implementation of the Records Section Strategic Plan.
- Assist in the implementation of technology regarding system improvements, application enhancements and new software and hardware.

- Communicate with the general public, the Municipal Court, the City of Clerk’s Office, other law enforcement agencies and other city departments regarding activities of the Police Records Section.
- Participate in budget administration and prepares justifications for staffing and budget item.
- Provide pro-active performance planning utilizing performance management tools.
- Perform related duties as assigned.

COMPETENCIES

<i>CLASSIFICATION LEVEL</i>	<i>INCLUDES</i>	<i>COMPETENCIES</i>
Foundational	All Employees	Inclusion, Communication, Interpersonal Skills, Integrity, Professionalism, and Willingness to Learn
Non-Supervisory	In Addition >	Teamwork, Customer Service, Initiative, and Dependability / Reliability
Supervisory	In Addition >	Staffing, Monitoring Work, Delegating, Development / Mentoring, and Support Others
Manager	In Addition >	Preparing / Evaluating Budgets, Monitoring / Controlling Resources, and Motivating / Inspiring
Deputy Director	In Addition >	Entrepreneurship and Networking
Director	In Addition >	Organizational Vision
<p><i>For more information about the City of Tempe’s competencies for all classifications:</i> City of Tempe, AZ : Competencies</p>		

JOB DESCRIPTION HISTORY

Effective November 2007
Revised May 2015
Reactivate February 2016
Revised October 2016 (update minimum qualifications)
Revised November 2023 (update minimum qualifications)