



## Minutes Tempe Family Justice Commission July 16, 2019

Minutes of the TEMPE FAMILY JUSTICE COMMISSION held on Tuesday, July 16, 6:00 p.m., at the Tempe Public Library – 2<sup>nd</sup> Floor Board Room, Tempe, Arizona.

**(MEMBERS) Present:**

Margaret “Peggy” Tinsley, Chair  
Ilene Dode, Vice-Chair  
Patrick Foster  
Beatrice Kastenbaum  
Robin Nelson  
Mary O’Grady  
Jill Oliver  
Patricia Riggs  
Kristen Scharlau

**(MEMBERS) Absent:**

Karyn Lathan

**City Staff Present:**

Dana Cardenas, Emergency Medical Services Coordinator  
Jeffrey Glover, Tempe Police Commander  
Ivette Alvarado, Victim Services Counselor  
Julia Martin, Victim Advocate  
Anastasia Stinchfield, Victim Services Coordinator  
Martha Williams, Crisis Intervention Specialist  
Melissa Placencia, Administrative Assistant

**Agenda Item 1 – Call to Order**

Chair Margaret “Peggy” Tinsley called the meeting to order at 6:03 p.m.

**Agenda Item 2 – Attendance**

**Agenda Item 3 – Public Appearances**

None

**Agenda Item 4 – Welcome Newest Commission Member Robin Nelson**

Robin Nelson was recently appointed at the recent July 31, 2019 Regular Council Meeting as an At-Large Member. Robin has lived in Tempe for 45 years and has taught in the Tempe Elementary School District for over 20 years.

**Agenda Item 5 – Review and Approval of June 18, 2019 Minutes**

**MOTION: Vice-Chair Ilene Dode moved to APPROVE the June 18, 2019 minutes.**

**SECOND: Motion Seconded by Commission Member Mary O’Grady; Motion passed on a 9-0 Vote**  
**AYES: Chair Peggy Tinsley, Vice-Chair Ilene Dode, Commission Members Patrick Foster, Beatrice Kastenbaum, Robin Nelson, Mary O’Grady, Jill Oliver, Patricia Riggs, and Kristen Scharlau**  
**NAYS: None**  
**ABSENT: Commission Member Karyn Lathan**

**Agenda Item 6 – Chair Remarks**

Peggy Tinsley introduced Commander Glover who will be replacing Assistant Chief Angel Carbajal’s on the Commission.

**Agenda Item 7 – CARE7 Services Presentation and Discussion (Presentation)**

Staff from CARE7 gave an overview of the Crisis Response Unit, Care Management/Veteran’s Services, Counseling, High School Youth Specialists, Trauma Informed Care and Victim Services.

**Agenda Item 8 – Family Justice Commission Retreat Agenda Items – ~~August 15, 2019~~ August 20, 2019**

- Proposed topics:
  - Human Sex Trafficking Awareness Month (January)
  - Sexual Assault Awareness Month (April)

Peggy will explore how the Commission can encourage reporting for Human Sex Trafficking and Sexual Assault at the August retreat.

Due to scheduling conflicts, the Commission agreed to reschedule the retreat from August 15 to August 20.

**Agenda Item 9 – Review and Update Strategic Plan Accomplishments**

**1.0 Access to Justice/Safety**

- 1.1 Family Justice Center (Tinsley) – MEMO COMPLETE
- 1.2 Less Fear More Reporting (Scharlau)

**2.0 Wrap Around Services**

- 2.1 An EMS Liaison - like A. Carbajal (Carbajal) - COMPLETE
- 2.2 Supporting Next Steps: Re-Entry Program (Lathan)
- 2.3 Trauma Informed Department Champions (Scharlau)
- 2.4 Better Use of Existing Resources/Identify Partners/Identify Other Agencies Doing Trauma Informed Care\_in Tempe [Combined Accomplishments] (Dode) - COMPLETE

**3.0 Training**

- 3.1 Simulation Strategies – (Kastenbaum)
- 3.2 Outreach and Training for Justice, Health Community, Public Officials – (Oliver/O’Grady)
- 3.3 All Departments Use Organization Assessment Tool (Scharlau)
- 3.4 Supervisor Trained to Recognize and Respond to Traumatized Staff (Oliver)

**4.0 Education & Opportunity**

- 4.1 Education and Outreach – (Tinsley/Lathan)
- 4.2 Outreach, Networking and Training Activities (Foster)
- 4.3 Identify the Populations that are Vulnerable – (O’Grady)

**Agenda Item 10 – Future Agenda Items – ~~August 15, 2019~~ August 20, 2019**

- Commission Retreat

**Agenda Item 12 – Adjournment**

**Meeting adjourned at 7:51 p.m**

Next meeting will be on August 20, 2019 – Commission Retreat (4-8pm) Location: To Be Determined

Minutes Prepared by: Melissa Placencia

Reviewed by: Paul Bentley

---

Margaret Tinsley, Chair  
Tempe Family Justice Commission

# CARE 7



**Tempe**

Making waves in the desert

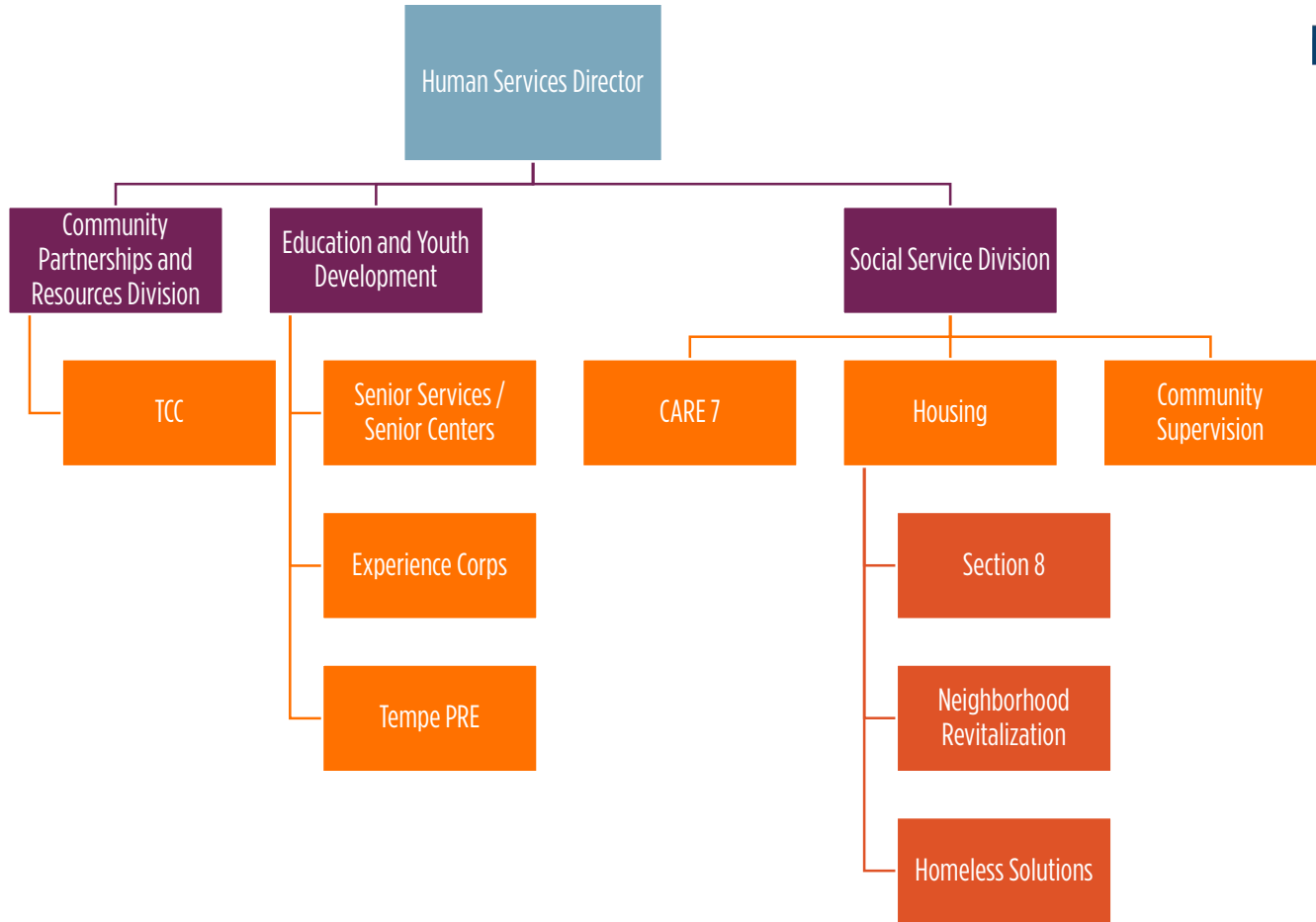
# CARE 7 Beginnings

- CARE 7 began in 1997 as a method of responding with Tempe Police Department and Tempe Fire Medical Rescue to calls in the community to address needs outside the scope of law enforcement and emergency medical services.
- The Assistance League of the East Valley, a philanthropic women's organization, offers continued financial support.
- CARE 7 began as an all-volunteer effort, and it grew into a program consisting of paid staff, community volunteers, and interns from Arizona State University.
- 2004 – CARE 7 moved into dedicated space inside a Tempe fire station.
- We started in 1997 with one part time staff member - 20 years later...

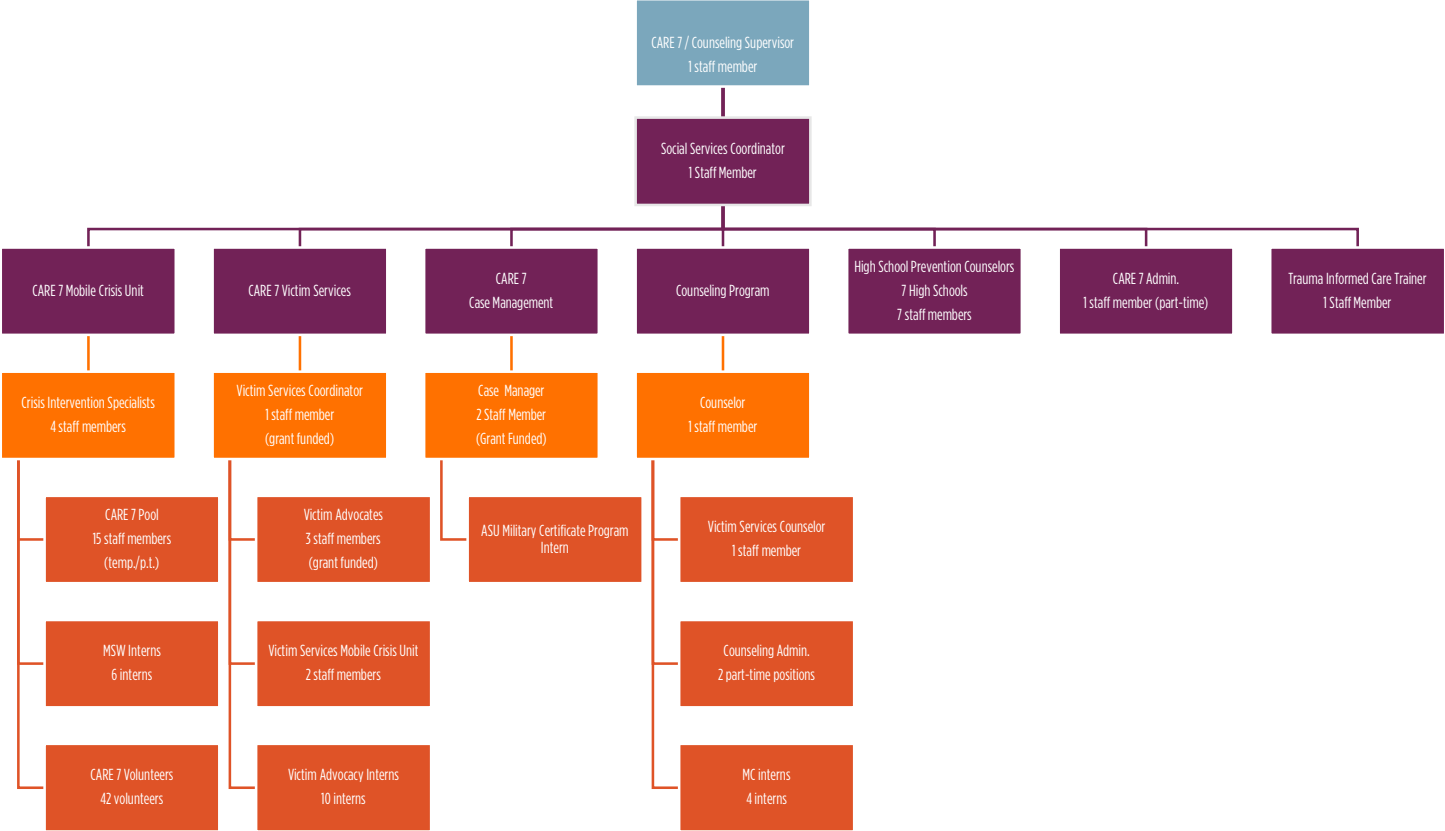




# City of Tempe Human Services Department



# CARE 7 Organizational Chart





# CARE 7 Programs

- Crisis Response Unit
- Case Management/Veteran's Services
- Counseling
- High School Youth Specialists
- Trauma Informed Care
- Victim Services



# CARE 7 Crisis Response Unit

- Respond to the scene of a crisis situation per Tempe Police and/or Fire's request in an effort to provide support to clients and/or victims experiencing traumatic situations
- Assess clients' physical and mental health needs and provide resources onsite or via referral to meet those needs
- Coordinate follow-up services with CARE 7 van staff, Victim Services, case management, PAS, or other departments/agencies

# Case Management / Veteran's Services

- Provide long-term supportive and navigation services to individuals and families referred by the crisis team, TFMR, TPD, Patient Advocacy Services (PAS) and other community partners
- Conduct assessments for individuals in need of services
- Make appropriate referrals to community agencies for a variety of service needs including VA benefits, mental health, senior, and youth services
- Attend East Valley Regional Veterans Court and provide services to defendants in court; provide compliance reports to Court as requested

## TUHSD - High School Youth Specialists

- On-site at each of the seven Tempe High Schools
- Youth Specialist meet with students one on one to provide emotional support
- Youth Specialist run support groups based on the campus's identified needs
- Provide connection to CARE 7 services, referrals to community agencies, supplies and basic needs
- Work with school staff and school resource officers to identify and assist students with high needs
- Provide education on mental wellness and work with the Sandy Hook Promise Project

# Trauma-Informed Care Initiative

Create a resilient Tempe that recognizes trauma as a major public health threat and is responsive

through policy to the needs of individuals who have experienced toxic stress in their lives.

- Assist with trainings and ongoing professional development of City of Tempe personnel
- Support implementation of trauma informed care

# Community Counseling & Victim Services Counseling

- Conduct intakes and assessments; make appropriate referrals as needed
- Assess for safety and follow mandated reporting requirements
- Provide services to high school students in the Student Assistance Program (SAP)
- Coordinate with CARE 7 for wraparound services as needed, including victim services
- Provide non traditional methods as options Eye Movement Desensitization and Reprocessing (EMDR), Trauma Informed Yoga, & Wellness, Trauma, and Future Planning Support Groups

# CARE 7 Victim Services



# Meet our Victim Services Team!

- Available 7 days a week!
- Bilingual advocacy services
- On Call Advocate- Available on all holidays
- Mobile Advocacy Services
- Sully!

Anastasia Stinchfield: Victim Services  
Coordinator

Julia Martin: Victim Advocate

Leslie Brown: Victim Advocate

Elisha Rust: Victim Advocate

Janice Jasinski: VS276 Mobile Victim Advocate

Tara Zimmerman: VS276 Mobile Victim Advocate

Ivette Alvarado: Victim Services Counselor

SULLY: Comfort Canine

## Who Do We Serve?

All services provided by CARE 7 are available to any individual who has experienced a traumatic situation in their life time





# Victimization Types

- Adult Physical Assault/Agg. Assault/
- Adult Sexual Assault
- Arson
- Burglary/Robbery
- DUI/DWI
- Adults sexually Abused or Assaulted as Children
- Child Sexual Assault/Neglect
- Child Pornography
- Domestic Violence/ Family Violence
- Bullying
- Teen Violence
- Stalking/Harassment
- Survivors of Homicide Victims
- Hit and Run or other vehicular victimization
- Identity Theft/Fraud/Financial Crime
- Elder Abuse or neglect
- Hate Crimes
- Kidnapping ( Custodial or non-custodial)
- Mass Violence (Domestic or International)
- Human Trafficking (Juvenile/Adult)
  - Sex Trafficking
  - Labor
- Other- Criminal Damage/Disorderly Conduct
- Any crime related incident that involves a victim
- Victims who did not report incidents, delayed reporting, and victimization that did not occur in Tempe



# Victim Services- Role of Advocate

- CONFIDENTIAL Resource- Cannot share information with PD, Courts, or other parties without consent
- Perform Needs Assessment- Housing needs, food/basic needs, family needs
- Interact with victim/victim's families to provide on-going assistance and emotional support
- Court accompaniment to hearings and assisting with Orders of Protection and Injunctions Against Harassment
- Safety Planning- Assistance with basic needs and transportation
- Serve as a liaison with the Tempe Police Department and Tempe Municipal Court
- Information and assistance regarding the investigation and criminal justice system
- Information on Victim's Rights and Victim Compensation program including application process
- Any needs to help the victim engage in prosecution

# Victim Services –Referrals

## ● CARE 7 Crisis Response Unit (24 hour Unit) & VS276 Crisis Response Unit

- Crime related calls will be transferred to victim services within 24 hours

## ● Tempe Police Department

- Embedded at the Special Victims Unit/Domestic Violence Unit- **EVERY** case investigated in Tempe is assigned to CARE 7 Advocates
- Victims Request or Waiver of Victims Rights (blue sheet filled out on scene)- CARE 7 is notified with or without an arrest being made of victimization
- Records Management System (RMS)- Advocates can see all arrests, general offense reports, criminal history (in Tempe)
  - Arrests are reviewed every 24 hours- Advocates contact all victims identified in the arrest reports within the 24 hours

# Victim Services- Referrals

## ● Tempe Municipal Court

- Victim Impact Statements- Advocates contact victims daily to complete statements needed for the Initial Appearance of the defendant- Communication with judges, prosecutors, and other court personnel
- Court Management System (CMS) – Advocates have access to all Tempe Court information and are able to provide court updates and information release orders
- Initial Appearance- Advocates attend Initial Appearances daily
- On-call victim advocate available to the courts

## ● ASU Victim Services

- ASU Victim Advocates refer students who have needs outside of the school process- Investigation, court, basic needs, etc.

## ● RAINN

- Rape, Abuse, Incest National Network Hotline- 1-800-656-HOPE



# VS276 Victim Services Crisis Response Unit

- Respond to the scene of a criminal investigation per Tempe Police and/or Fire's request in an effort to provide support and mobile advocacy to victims of crime after an incident
- Assess clients' physical and mental health needs and provide resources onsite or via referral to meet those needs
- Complete a safety plan when necessary
- Coordinate follow-up services with Victim Services, case management, PAS, or other departments/agencies
- Available after victim advocacy office hours
- VS276 is Available 7 days a week 2PM-12AM



# Victim Services Counseling

- Provides **FREE** counseling to all victims seeking services
- Direct connection to victim advocates
- Individual counseling available
- Bilingual counseling available
- EMDR
- Trauma Informed Yoga
- Adult & Teen Groups



**Healing Yoga**

*An all level class designed to develop mindfulness based stress-reduction, clarity & grounding, empowerment & self compassion*

First & Third Saturday of Each Month.  
11:00 a.m.-12:15 p.m.  
**FREE!**

For More Information:  
480-350-8004

Location:  
West Side Multi-Generational Center:  
715 W. 5th Street Tempe



Life is now in session!

## **WORRIED? TIRED? FRUSTRATED?**

This **FREE** 4-week class is designed to develop (research tested)

### **SKILLS TO ACCEPT & CHANGE**

#### **ANXIETY & STRESS**

*Course includes discussion and activities.*

#### **LOCATION:**

Westside Multigenerational Center  
Riverside Room  
715 W. 5th Street, Tempe AZ

#### **WHEN:**

Every Tuesday  
August 6-27, 2019 & October 1-22, 2019

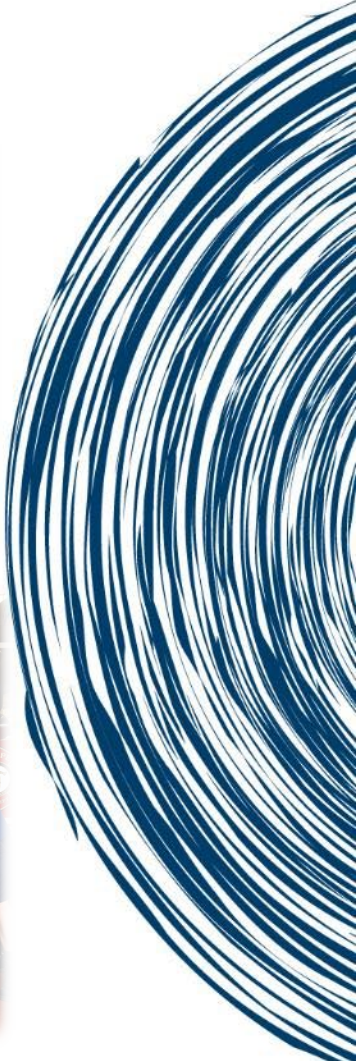
#### **TIME:**

6 p.m. – 7:30 p.m.  
*Light refreshments*



Please RSVP as seats are limited: 480.858.2441 or [Ivette\\_Alvarado@tempe.gov](mailto:Ivette_Alvarado@tempe.gov)

# Favorite CARE 7 Employee... Well, Everybody's Favorite



## Why it all works...

- Victim Services is 100% funded through Victims Of Crime Act (VOCA) funding- No cost to the city or victim
- Part of the Human Services Department- Not part of the police department or courts
- Direct connection to other working groups in the Human Services Department
- Housed with the Crisis Response Teams, Counseling, Veteran's Services, Long-Term Case Management, Youth Specialists, and Trauma Trainer
- Victim Services are all city employees- Direct Connection to other departments
- CARE 7, Tempe Police Department, and Tempe Fire Medical Rescue- Partners in providing services to the public



# Extras! Fun Stuff!

- Advocates have the opportunity to attend trainings locally and out of state with detectives from the Tempe Police Department
- Victim Services personnel participate in DV Awareness Month, Sexual Assault Awareness Month, CARE 7 events, and other community events
- Training at national conferences about the response to victims of crime in the City of Tempe-Used as a model
- Will be seeking additional funding to continue expanding services including full time court advocacy and offender services
- The word “no” does not exist in our vocabulary- We can truly help people with what they need.



# Questions, Comments, Concerns?

## Thank you!

