

# How to Read Your Bill

**1** Contact phone numbers and website information

**2** CUSTOMER, T

**3** Account Number 011111111

**4** Billing Date 01/11/2022

**5** Due Date for Current Charges 02/07/2022

**6** Customer Name

**7** Account Summary as of January 11, 2022

Previous Balance	\$82.46
Payments Received	-\$82.46
Balance Forward	\$0.00
Current Charges	\$79.62
<b>Total Amount Due</b>	<b>\$79.62</b>
Together Tempe Voluntary Donation	\$1.00
Total with Voluntary Donation	\$80.62

**8** Billing Date *The date the bill was released.*

**9** Due Date *The date your bill for current charges is due.*

**10** Together Tempe Voluntary Donation (optional) *Voluntary, tax-deductible donations distributed to local nonprofit organizations serving Tempeans in need.*

**11** Total with Voluntary Donation *This number is the total amount of all services on this bill (water, wastewater and solid waste).*

**12** Service Address: 31 E 5th ST, TEMPE, AZ, 85280-5002

Meter Number	Current Meter Read	Previous Meter Read	Usage in Hundreds of Gallons
	Date	Date	
11111111	01/07/2022	12/09/2021	34

**13** Water Meter Information

**14** Usage At-A-Glance (in hundreds of gallons) *A graphic representation of water usage shown for the past 13 months.*

**15** Water Service Fees and Taxes

Monthly Service Charge	13.15
Consumption charges	6.26
State Water Quality Assurance Fee	0.02
City Tax 1.8%	0.35
State Tax @ 6.3%	1.22
<b>SUBTOTAL</b>	<b>\$21.00</b>

**16** RETURN THIS PORTION WITH PAYMENT

Account Number	Total Amount Due	Voluntary Donation	Total with Voluntary	Due Date	Amount Paid
011111111	\$79.62	\$1.00	\$80.62	02/07/2022	

**17** Amount Paid *Indicate the amount of the payment enclosed.*

**18** CUSTOMER, T  
31 E 5th ST  
TEMPE AZ 85280-5002

**SEND PAYMENTS TO:**  
City of Tempe-Customer Services  
PO Box 52168  
Phoenix, AZ 85072-2168

**19** Wastewater Residential

**20** Solid Waste Residential

**10** Together Tempe Voluntary Donation

Service from 12/10/2021 - 01/07/2022	
Monthly Service Charge	10.30
Wastewater Usage Amount - 97.85 @ \$0.184	18.00
<b>SUBTOTAL</b>	<b>\$28.30</b>
Service from 12/15/2021 - 01/11/2022	
96 Gal Refuse Containers 1 @ \$30.32	30.32
<b>SUBTOTAL</b>	<b>\$30.32</b>
Service from 12/15/2021 - 01/11/2022	
<b>SUBTOTAL</b>	<b>\$1.00</b>

**21** Wastewater Fees

**22** Solid Waste Fees

**23** Weekly Collection Charge

**24** Telephone Numbers:

**25** General Inquiry and Trouble Calls: (480) 350-8361

**26** Solid Waste Collection: (480) 350-8265

**27** General Tempe Information: (480) 350-4311

**28** TDD Number (Hearing Impaired): (480) 350-8400

**29** 24-HOUR EMERGENCY: (480) 350-2837

**30** Our offices are located at 20 E. 6th Street, hours 7:00 AM to 5:00 PM Monday through Friday, excluding City Holidays. For your convenience we have three drop box locations: in the parking lot west of City Hall, at Fire Station #3 - 5440 S. McClintock Drive, and at Tempe Public Library - 3500 S. Rural Road. Credit card payments can be made by calling our 24 hour automated system at 480-350-8361, or by visiting our online bill payment at tempe.gov. You may also write to us at 20 E. 6th Street, Attention Customer Services, Tempe, AZ 85281. If you have any questions, please email CustomerServices@tempe.gov.

**31** 100% of Together Tempe donations are tax deductible and help provide human services in Tempe. Learn about your donation impact at [www.togethertempe.org](http://www.togethertempe.org) or call Tempe Community Council at 480-858-2300. THANK YOU!

- 1** Contact phone numbers and website information
- 2** Customer Name
- 3** Account Number *The utility account number.*
- 4** Billing Date *The date the bill was released.*
- 5** Due Date *The date your bill for current charges is due.*
- 6** Billing Messages *The City will include topics of interest or importance in this space and contact information.*
- 7** Previous Balance and Payments Received *The amount due and the amount paid from the previous service period.*
- 8** Balance Forward and Current Charges *This is the past due amount or credit towards your account (if last bill was overpaid) and the amount charged for the current service period.*
- 9** Total Amount Due *This number is the total amount of all services on this bill (water, wastewater and solid waste).*
- 10** Together Tempe Voluntary Donation (optional) *Voluntary, tax-deductible donations distributed to local nonprofit organizations serving Tempeans in need.*
- 11** Total with Voluntary Donation *This number is the total amount of all services on this bill (water, wastewater, solid waste, and voluntary donation, if applicable).*
- 12** Service Address Line *item on the utility statement that indicates the address at which service is provided.*
- 13** Water Meter Information
- Meter Number** - *Your water meter number.*
- Current Meter Read** - *The most recent reading and date it was read.*
- Previous Meter Read** - *The last billable read and date it was read.*
- Usage in Hundreds of Gallons** - *The amount of water used during the current service period, measured in hundreds of gallons.*
- 14** Usage At-A-Glance (in hundreds of gallons) *A graphic representation of water usage shown for the past 13 months.*
- 15** Water Service Fees and Taxes
- Monthly Service Charge** - *This charge is based on the meter size (5/8-inch or 3/4-inch for most residential customers).*
- Consumption Charges** - *This is the charge for each unit of water.*
- State Water Quality Assurance Fee** - *Arizona water quality tax was passed by the State of Arizona. This tax is based on the amount of water used during the period covered, it is a direct tax by the state, to be paid to the state water quality assurance revolving fund for water quality improvement projects.*
- City Tax** - *Applicable current city tax rate as approved by city council.*
- State Tax** - *Applicable current state tax rate as approved by state legislature.*
- 16** Payment Stub *The portion of the bill you submit with your payment. If you are an automatic payment customer, you will not need to send a payment; it will automatically be scheduled for electronic payment.*
- 17** Amount Paid *Indicate the amount of the payment enclosed.*
- 18** Billing Address *Line item on the utility statement that indicates the address to which the monthly statement will be mailed.*
- 19** Wastewater Fees
- Monthly Service Charge** - *This charge is based on meter size.*
- Wastewater Usage Amount - Residential Bill:** *Based on 70 percent of the three-month winter average water consumption (January - March billing statements);*
- Commercial Bill:** *Based on actual water consumption.*
- 20** Solid Waste Fees
- Weekly Collection Charge** - *This charge is itemized based on collection of trash, recycling, green waste, or any other Solid Waste related services.*